

Website Disclaimer

Copyright

Unless otherwise indicated on this website, the information and materials available through this site are the property of Grande Communications Networks LLC (hereinafter "Grande Communications") and/or its subsidiaries and affiliates and are protected under U.S. and foreign copyright, trademark and other intellectual property laws. No intellectual property or other rights in and to the information and materials on this website are transferred to visitors to this website.

Disclaimer

Grande Communications does not warrant the accuracy, completeness, timeliness, non-infringement, merchantability, suitability or fitness for a particular purpose of the information and materials made available through this website.

To the maximum extent permitted by applicable law, in no event shall Grande Communications be liable for any special, indirect, incidental or consequential damages whatsoever arising out of or resulting from (i) the use of, or inability to use, data, documents or information made available on this website or other websites linked to this website, or (ii) content errors, omissions or infringing material, including, without limitation, lost profits, damages for loss of goodwill, work stoppage, computer failure or malfunction or any and all other damages or losses, even if Grande Communications is advised of the possibility thereof and regardless of the legal or equitable theory (contract, tort or otherwise) upon which the claim is based.

Grande Communications may make improvements and/or changes to any product(s) or service(s) described on this website at any time. Grande Communications does not guarantee that any product or service described on this website will be continuously available. The information on this website is periodically updated. The documents, information and/or related graphics published on this website could include typographical errors or inadvertent technical inaccuracies, for which Grande Communications is not liable.

Permissions

You may not reproduce or distribute copies of materials found on this website (including, but not limited to, text, logos, graphics, sounds or images) in any form (including, but not limited to, via e-mail or other electronic means), without prior written permission from Grande Communications. Requests for permission to reproduce or distribute materials found on this website shall be sent through the Grande Communications customer care portal: <http://mygrande.com/customer-service>

Framing

You may not frame any of the content of this website or incorporate it into another website.

Security

All of the electronic forms on this website, such as those for online signup and password changes are on secure servers. This means that Grande Communications has taken reasonable steps to protect your personal information from unauthorized parties. Grande Communications treats customer information submitted online with the same confidentiality as customer records on paper and with information taken over the phone by Grande Communications customer service representatives. However, no technology is fail-proof. It is possible -- even if remote -- for an unauthorized person to gain access to this information, despite the safeguard of a secure server. Consequently, visitors using electronic forms on this website do so at their own risk.

Personal Information

Please refer to our Privacy Statement <http://mygrande.com/privacy-statement>

Links

Please refer to our Privacy Statement <http://mygrande.com/privacy-statement>

Viruses

Grande Communications does not warrant that this website or the server that it makes available is free of viruses.

Email

Please refer to our Privacy Statement: <http://mygrande.com/privacy-statement>

Revocation of access authorization

Grande Communications reserves the right to revoke any or all access and use authorizations granted to site visitors. If you have questions or comments about this policy, please contact Grande Communications support using the support form: <http://mygrande.com/customer-service>